



APPENDIX J – KEY PERFORMANCE INDICATORS

Performance Criteria and Penalties

S. No	Performance Indicators	Slab A		Slab B		Slab C	
		Penalties in Rupees	Response Time (days)	Penalties in Rupees	Response Time (days)	Penalties in Rupees	Response Time (days)
1	Pothole on paved roads	24,000/day/pothole	1<=t<=4	48,000/day/pothole	4<t<=8	96,000/day/pothole	t>8
2	Edge failure on paved roads	18,000/day/failure	1<=t<=4	36,000/day/failure	4<t<=8	72,000/day/failure	t>8
3	Rutting more than 20m long and 10mm deep on paved road	9,000/day/rut	1<=t<=7	18,000/day/rut	7<t<=14	36,000/day/rut	t>14
4	Drains, ditches, and other drainage structures to be cleaned	3,000/day/culvert or drain	1<=t<=12	6,000/day/culvert or drain	12<t<=24	12,000/day/culvert or drain	t>24
5	Bridge parapets / barriers, expansion joints to be maintained	18,000/day/joint	1<=t<=5	36,000/day/joint	5<t<=10	72,000/day/joint	t>10
6	Vertical signs to be well-placed, cleaned and visible day and night	6,000/day/Sign	1<=t<=7	12,000/day/Sign	7<t<=14	24,000/day/Sign	t>14
7	Horizontal lane markings to be well maintained	3,000/m/day	1<=t<=7	6,000/m/day	7<t<=14	12,000/m/day	t>14
8	Safety Barrier/Project Corridor to be cleaned, well- maintained and visible during day and night	1,500/day/km or part	1<=t<=3	3,000/day/km or part	3<t<=6	6,000/day/km or part	t>6
9	Electrical lamps at interchanges & at Toll Plaza not working	9,000/day/lamp	1<=t<=4	18,000/day/lamp	4<t<=8	36,000/day/lamp	t>8
10	Litter or residues on or around pavement	1,500/day of delay	1<=t<=3	3,000/day of delay	3<t<=6	6,000/day of delay	t>6

MALIR EXPRESSWAY PROJECT

ADDENDUM NO. 1 TO THE REQUEST FOR PROPOSALS



Whereby t denotes non-rectification period.

Note:

The aforementioned penalty rates would be applicable on slab basis and on the entirety of the non-rectification period, based on each performance indicator. Furthermore, these rates are applicable for the first Operating Year and will be indexed each subsequent Operating Year based on the prevailing WPI rate.

Total penalty payable by the Concessionaire shall be capped at 50% of the O&M cost, as per the Financial Model, of the prevailing Operating Year. Payment modality of such penalty would be decided with the Preferred Bidder at the time of signing of the Concession Agreement.